DEJAVOO DOWNLOAD INSTRUCTIONS

Dejavoo terminals that were deployed before April 2023 require a special software file download that will update their PayLo terminal to reflect dual pricing. **These updates are required to be completed before September 1, 2023 in order to avoid service interruptions.**

Z-LINE DOWNLOAD INSTRUCTIONS

1. Before you begin the download, a full batch-out is required. **You will lose access to available sales if you do not batch-out prior to a download.**
2. On your device, press **F1**.
3. Scroll down and select **Core Menu**.
4. Choose **Utilities**.
5. Enter the manager's password: **1234**.
6. Scroll down and select **Software Download**.
7. Scroll down and select **Connect**.
8. Choose network type (**WiFi** or **Ethernet**).
9. Choose **Full**.
10. Once the download is completed, the new home screen should say **Enter Sale Amount**.
11. One you enter the amount of the sale, press **OK** and it should display both a Card Price and a Cash Price. **If the device reads Credit Price or Credit instead of Card Price, please contact our Compliance Team immediately.**

Q-LINE DOWNLOAD INSTRUCTIONS

1. Before you begin the download, a full batch-out is required. **You will lose access to available sales if you do not batch-out prior to a download.**
2. On your device, select the **three lines** on the bottom left of the screen.
3. Scroll down and select **Utilities**.
4. Enter the manager's password: **1234**.
5. Scroll down and select **Software Download**.
6. Scroll down and select **Connect**.
7. Choose network type (**WiFi** or **Ethernet**).
8. Choose **Full**.
9. Once completed, you may need to return to the Aura app.
10. The new home screen should say **Enter Sale Amount**.
11. One you enter the amount of the sale, press **OK** and it should display both a Card Price and a Cash Price. **If the device reads Credit Price or Credit instead of Card Price, please contact our Compliance Team immediately.**

QUESTIONS? CONTACT OUR COMPLIANCE TEAM.
compliance@signapay.com