



Dejavoo iPOSgo!

App:

Getting started:

1. Download iPOSgo! from app store.
2. Enter TPN number.
3. Enter one-time password.
4. Start selling!

Device and System Requirements:

- iPhone: XS or later, iOS 16 or later.
- Android: NFC capability, Android 9 or later.

Performing a Sale:

1. Enter sale amount > OK.
2. Select Tap to Pay.
3. Cardholder taps NFC card/mobile wallet.
4. Sale completes > OK.
5. Send receipt via Email/SMS if requested.

Refund a Transaction:

1. Tap Refund > Enter device password.
2. Enter refund amount > OK.
3. Select Tap to Pay.
4. Refund completes > OK.

Void a Transaction:

1. Select Void.
2. Select transaction to void > Yes to complete.

Performing a QR Code Sale:

1. Enter sale amount > OK.
2. Select QR Pay > Present QR Code.
3. Customer scans code > enters card details.
4. Sale completes.

Settling a Batch:

1. Default: Auto batch at 1 AM.
2. Manually: Tap Show Batch/Settle > Settle > Done.

Adding a Tip:

1. Enter sale amount > OK.
2. (If set up) Enter tip amount.
3. Complete sale as usual.

SIGNAPAY | PAYLO

Technical Support:

Email: support@signapay.com

Phone: (800) 944-1399

Support Hours:

Weekdays:

Monday to Friday: 8 AM - 9 PM CST

Weekends:

Saturday and Sunday: 9 AM - 4 PM CST

Customer Support:

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