



Swift B250/B350

Operating the Reader:

1. Charge the reader using the provided USB cable (2 hours).
2. Download and install the SwipeSimple app from the App Store or Google Play Store.
3. Launch the SwipeSimple app.

Pairing via Bluetooth:

1. Enable Bluetooth on your device.
2. Open the SwipeSimple app.
3. Press and hold the power button on the reader.
4. In the app, select “Select Reader” and choose your reader.
5. The LED indicator will light blue when connected.

Running a Transaction:

1. In the SwipeSimple app, enter the sale amount and select “Charge”.
2. EMV cards: Insert with chip facing front until prompted to remove.
3. Non-EMV cards: Swipe with magnetic stripe facing back.
4. NFC contactless: Tap card or smartphone on the reader. LEDs will turn green when processed.

Troubleshooting:

1. Ensure Bluetooth is enabled.
2. Ensure the reader is fully charged.
3. Ensure the reader and device are within 15 feet.
4. Restart the reader and find it in the “Select Reader” list.
5. Reboot the reader using the reset button at the bottom.
6. Ensure the EMV card is fully inserted with the chip facing front.
7. Ensure the magnetic stripe is facing back.
8. Ensure the app is up to date.

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Support Hours:

Weekdays:

Monday to Friday: 8 AM - 9 PM CST

Weekends:

Saturday and Sunday: 9 AM - 4 PM CST

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